Evolent Specialty Services, Inc.
Statistics Report for Prior Authorization IC 27-1-37.5-19
Reporting Year 2025

Overall Prior Authorization Statistics	
Total Initial Prior Authorization Requests	442550
Total Approved	341858
Total Denied	100536
Total Pending	156
Denial Rate (%)	23%
Average Time between Submission and Decision	1.57
Appeals	N/A
Appeals Approved	N/A
Appeals Denied	N/A
Appeals Pending	N/A
Appeal Denial Rate (%)	#VALUE!
Average Time between Submission and Decision for Appeals	N/A

Top 10 Specialties Ranked by Count of Prior Authorization:

Requests

Rank by Count	Healthcare Provider Specialty	Taxonomy Code	Requests	Approved	Denied	Pending	Average Days to Initial Decision
1	Physical Medicine	208100000X	42979	33466	9513	0	1
2	General/Family Practice	208D00000X	14836	10160	4676	0	2
3	Cardiology	207RC0000X	12917	10682	2235	0	2
4	Orthopedics	207X00000X	10868	9105	1763	1	1
5	Hematologist/Oncologist	207RH0003X	9666	8876	790	0	1
6	Internal Medicine	207R00000X	6995	5078	1917	0	2
7	Anesthesiology	207L00000X	6001	4428	1573	0	2
8	Neurology	207T00000X	5361	4133	1228	0	2
9	Doctors and Rehabilitation	208100000X	3335	2600	735	0	2
10	Pulmonary Medicine	207RP1001X	2789	2378	411	0	1

Approvals

Rank by Count	Healthcare Provider Specialty	Taxonomy Code	Requests	Approved	Denied	Pending	Average Days to Initial Decision
1	Physical Medicine	208100000X	32462	32392	70	0	1
2	Cardiology	207RC0000X	10339	10214	125	0	1
3	General/Family Practice	207Q00000X	9677	9543	134	0	1
4	Hematologist/Oncologist	207RH0003X	8757	8662	95	0	1
5	Orthopedics	207X00000X	8623	8478	145	1	1
6	Internal Medicine	207R00000X	4847	4779	68	0	1
7	Anesthesiology	207L00000X	4105	3970	135	0	1
8	Neurology	207T00000X	3972	3900	72	0	1
9	Doctors and Rehabilitation	208100000X	2444	2421	23	0	1
10	Pulmonary Medicine	207RP1001X	2316	2284	32	0	1

Denials

Rank by Count	Healthcare Provider Specialty	Taxonomy Code	Requests	Approved	Denied	Pending	Average Days to Initial Decision
1	Physical Medicine	208100000X	10517	1074	9443	0	3
2	General/Family Practice	207Q00000X	5159	617	4542	0	4
3	Cardiology	207RC0000X	2578	468	2110	0	4
4	Orthopedics	207X00000X	2244	626	1618	0	3
5	Internal Medicine	207R00000X	2148	299	1849	0	4
6	Anesthesiology	207L00000X	1896	458	1438	0	3
7	Neurology	207T00000X	1389	233	1156	0	4
8	Hematologist/Oncologist	207RH0003X	909	214	695	0	3
9	Doctors and Rehabilitation	208100000X	891	179	712	0	4
10	Neurological Surgery	207T00000X	638	197	441	0	3

Top 10 Medications by Count of Prior Authorization:

N/A for specialty reviews

Requests

Rank by Count	Medication	NDC	Requests	Approved	Denied	Pending	Average Days to Initial Decision
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

Approvals

Rank by Count	Medication	NDC	Requests	Approved	Denied	Pending	Average Days to Initial Decision
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

Denials

Rank by Count	Medication	NDC	Requests	Approved	Denied	Pending	Average Days to Initial Decision
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

Top 10 Diagnostic Tests by Count of Prior Authorization:

Requests

Rank by Count	Diagnostic Test or Procedure	Procedure Code	Code Type (CPT,	Requests	Approved	Denied	Pending	Average Days to
1	Therapy-PT	97116	CPT	25582	19458	6124	0	1
2	Transthoracic Echocardiogram	93307	CPT	17988	14805	3183	0	1
3	Abdomen and Pelvis CT	74176	CPT	12114	9929	2185	0	1
4	Chest CT	71250	CPT	10563	9115	1448	0	1
5	Brain MRI	70551	CPT	9481	8152	1329	0	1
6	Lumbar Spine MRI	72148	CPT	8457	4998	3459	0	3
7	Therapy-OT	97533	CPT	8003	6458	1545	0	1
8	Therapy-ST	92507	CPT	7037	5809	1228	0	1
9	Cervical Spine MRI	72141	CPT	4932	2986	1946	0	3
10	Knee MRI	73720	CPT	4052	3427	625	0	1

Approvals

Rank by Count	Diagnostic Test or Procedure	Procedure Code	Code Type (CPT,	Requests	Approved	Denied	Pending	Average Days to
1	Therapy-PT	97116	CPT	19105	19071	34	0	0
2	Transthoracic Echocardiogram	93307	CPT	14391	14231	160	0	1
3	Abdomen and Pelvis CT	74176	CPT	9659	9555	104	0	1
4	Chest CT	71250	CPT	8884	8781	103	0	1
5	Brain MRI	70551	CPT	7927	7798	129	0	1
6	Therapy-OT	97533	CPT	6231	6222	9	0	1
7	Therapy-ST	92507	CPT	5542	5537	5	0	1
8	Lumbar Spine MRI	72148	CPT	4503	4432	71	0	2
9	Low Dose CT for Lung Cancer Screening	71271	CPT	3687	3613	74	0	0
10	Knee MRI	73720	CPT	3377	3332	45	0	0

Denials

Rank by Count	Diagnostic Test or Procedure	Procedure Code	Code Type (CPT,	Requests	Approved	Denied	Pending	Average Days to
1	Therapy-PT	97116	CPT	6477	387	6090	0	4
2	Lumbar Spine MRI	72148	CPT	3954	566	3388	0	4
3	Transthoracic Echocardiogram	93307	CPT	3597	574	3023	0	4
4	Abdomen and Pelvis CT	74176	CPT	2455	374	2081	0	4
5	Cervical Spine MRI	72141	CPT	2212	313	1899	0	4
6	Therapy-OT	97533	CPT	1772	236	1536	0	3
7	Chest CT	71250	CPT	1679	334	1345	0	4
8	Brain MRI	70551	CPT	1554	354	1200	0	4
9	Therapy-ST	92507	CPT	1495	272	1223	0	3
10	Brain CT	70450	CPT	1120	109	1011	0	4

Top 10 Indications by Count of Prior Authorization:

(A medical indication is a condition, sign, or symptom indicating the need for care.)

Requests

Rank by Count	Medical Indication	Requests	Approved	Denied	Pending	Average Days to Initial Decision
1	Radiculopathy, lumbar region	5064	3547	1517	0	2
2	Low back pain, unspecified	3507	2304	1203	0	2
3	Cervicalgia	2538	1663	875	0	2
4	Radiculopathy, cervical region	2364	1596	768	0	2
5	Chest pain, unspecified	2364	1684	680	0	2
6	Autistic disorder	2272	1708	564	0	2
7	Solitary pulmonary nodule	2182	1852	330	0	1
8	Pain in right knee	2126	1616	510	0	1
9	Spondylosis without myelopathy or radiculopathy,	1894	1413	481	0	2
10	Pain in left knee	1891	1478	413	0	1

Approvals

Rank by Count	Medical Indication	Requests	Approved	Denied	Pending	Average Days to Initial Decision
1	Radiculopathy, lumbar region	3291	3211	80	0	1
2	Low back pain, unspecified	2179	2166	13	0	1
3	Solitary pulmonary nodule	1787	1766	21	0	1
4	Chest pain, unspecified	1623	1600	23	0	1
5	Autistic disorder	1593	1591	2	0	1
6	Cervicalgia	1584	1565	19	0	1
7	Pain in right knee	1571	1556	15	0	0
8	Radiculopathy, cervical region	1488	1460	28	0	1
9	Pain in left knee	1441	1435	6	0	1
10	Personal history of nicotine dependence	1404	1372	32	0	0

Denials

Rank by Count	Medical Indication	Requests	Approved	Denied	Pending	Average Days to Initial Decision
1	Radiculopathy, lumbar region	1773	336	1437	0	3
2	Low back pain, unspecified	1328	138	1190	0	4
3	Cervicalgia	954	98	856	0	4
4	Radiculopathy, cervical region	875	135	740	0	3
5	Chest pain, unspecified	741	84	657	0	4
6	Autistic disorder	679	117	562	0	3
7	Headache, unspecified	641	89	552	0	4
8	Spondylosis without myelopathy or radiculopathy,	619	174	445	0	3
9	Pain in right knee	555	60	495	0	4
10	Pain in right shoulder	516	39	477	0	4

Top 20 Reasons for Denial by Count of Prior Authorizations Denied:

Rank by Count	Reason for Denial	Denials	Appeals	Appeals Approved	Appeals Denied	Appeals Pending	Average Days for a Decision upon Appeal
1	Medical Necessity	33529	N/A	N/A	N/A	N/A	N/A
2	Administrative	1025	N/A	N/A	N/A	N/A	N/A
3	Withdrawn/Voided	1339	N/A	N/A	N/A	N/A	N/A
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							
16							
17							
18							
19							
20							