

Use RadMD for Faster Service

We strongly recommend RadMD over phone calls. Why? It's faster, readily available and easier than a call.



RadMD.com



Call Center

	RadMD.com	Call Center
Availability	24/7/365*	12 hours a day
Request authorizations	✓	✓
Average turnaround time	3 minutes	9 minutes
Submit multiple requests	✓	✓
Search for and select facilities	✓	✓
Access Evolent's evidence-based clinical review criteria	✓	
Upload clinical information during and after request submission	✓	
Look up ICD-10 codes	✓	
Fewer follow-up requests	✓	
Access Evolent correspondence	✓	
Higher provider satisfaction	✓	

Get started today:

1. Go to [RadMD.com](https://radmd.com)
2. Click New User
3. Submit an Application for New Account

FOR HELP...

Email radmdsupport@evolent.com
or call **1.800.327.0641**.

RadMD is available 24/7, except when maintenance is performed every third Thursday of the month from 9 p.m.-midnight PST.