

RadMD for Radiation Oncology Providers

RadMD makes things easy for you

RadMD is a user-friendly, real-time tool that provides you with instant access to the authorization and supporting information you need in an easily accessible online format. Whether submitting imaging exam requests, radiation treatment requests or checking the status of requests, you will find RadMD to be an efficient, easy-to-navigate resource.

BENEFITS OF RADMD ACCESS

Providers can access a range of online tools and information on [RadMD.com](https://www.radmd.com):

- Secure access to protect your data and your patients' protected health information (PHI)
- Up-to-the-hour authorization information, including:
 - Date request initiated
 - Date request approved
 - Authorization validity period
 - Valid billing codes (CPT®), and more
- Evidence-based clinical review criteria, via our Diagnostic Imaging and Radiation Treatment Guidelines
- Technical support available if you have questions
- Plus, ordering and rendering physicians can access a number of key tools:
- Straightforward instructions for submitting requests, including the ability to submit multiple requests in the same online session
- Appropriate ICD-10 code lookup
- Continuous updates on authorization status, which reduces time spent on the phone with us. Fast authorization decisions available to you online
- Ease of searching for and selecting convenient imaging and radiation treatment facilities

Additionally, imaging and radiation treatment facilities benefit from being able to quickly view the approved authorizations for their patients, facilitating prompt service for patients.

LOG ON!

To get started, go to [RadMD.com](https://www.radmd.com), click *New User* and set up a unique username/account ID and password for each individual user in your office or facility. Your RadMD login information should not be shared. This further protects members' personal health information.

RadMD is designed to make things easy for you, so please log on to quickly access the clinical authorization information you need.

FOR HELP...

For assistance, please contact the provider support team at:
radmdsupport@evolent.com or **1.800.327.0641**.

RadMD is available 24/7, except when maintenance is performed every third Thursday of the month from 9 p.m.–12 a.m. PST.