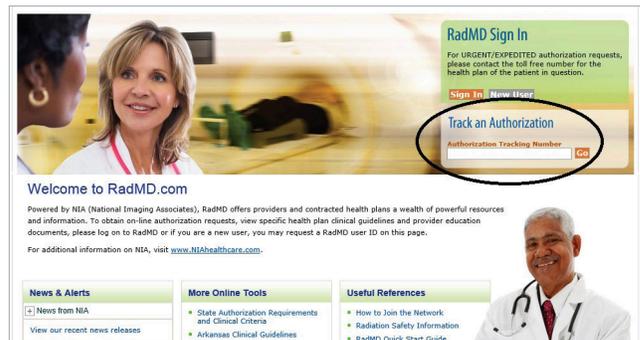


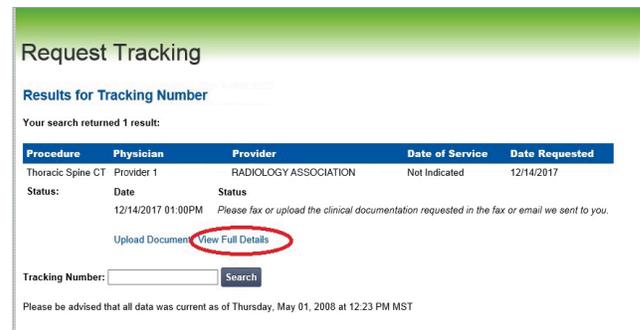
# RadMD Quick Start Guide

View an exam with tracking number

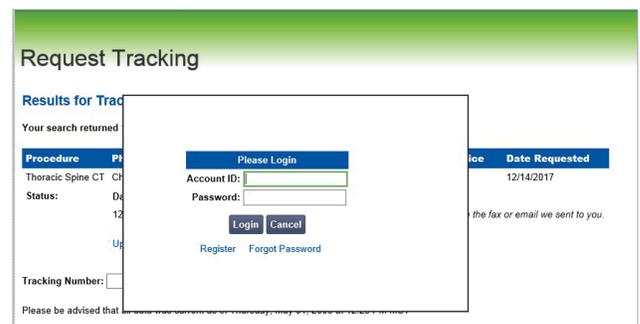
1. Search for authorization by entering tracking number.



2. On below screen, click *View Full Details* to get more information on the authorization.



3. If user is not logged into RadMD, they will be required to do so.



4. Once logged in, the user is prompted to enter member details.

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**Member Verification**

Member's Last Name:  Member's First Name:

Member's ID:  Member's Zip Code:

Member's Date of Birth:  /  /

5. Once user clicks *Continue to View Full Details*, system validates the data and directs user to authorization details.

**Request Verification Details**

Exam Request Verification: Detail

Member	Referring Physician	Referring Provider
Name: Exam Member	Name: Provider 1	Name: RADIOLOGY ASSOCIATION
Gender: Female	Phone: XXXXXXXXXX	Address: 14100 MAGELLAN PLAZA MARYLAND HEIGHTS, MO 63043
Date of Birth: 12/11/1983	Tax ID: XXXXXXXXXX	Phone: 555-555-1212
Member ID: XXXXXXXXXXXX	UPIN: XXXXXXXXXX	Tax ID: XXXXXXXXXX
Health Plan: Health Plan 1	Specialty: Internal Medicine	

Case	Request	Request ID	Referring Physician	Referring Provider
Case Description: Thoracic Spine CT	Request ID: XXXXXXXXXX	Date of Service: Not Available	Change	
Request Date: 12/14/2017 12:56 PM	Status: In Review	Expedited: No		
Entry Method: Call Center	Validity Dates: [Not Applicable]	CPT4: 72128	Billable Codes	
ICD10: R69 Update ICD10	Contact Name: Unknown none (Referring Provider)	Clinical Rcvd: [none]		

**Medical Necessity Evaluation**

Question	Answer
Please confirm that this is a request for a Diagnostic CT and NOT a CT Needs Guidance (77011, 77012 or 77013)?	Yes this is a request for a Diagnostic CT
Is this a request for a Thoracic Spine CT?	This is a request for a thoracic spine CT. Caller does not know whether

### FOR HELP...

For assistance, please contact the provider support team at:  
[radmdsupport@evolent.com](mailto:radmdsupport@evolent.com) or call **1.800.327.0641**.

RadMD is available 24/7, except when maintenance is performed every third Thursday of the month from 9 p.m.–12 a.m. PST.